



Dispute Resolution Policy

Mooredale SC (MSC) encourages all members (players, parents, and coaches) to attempt to resolve issues in good faith prior to club intervention keeping in mind the criteria provided in our Club Code of Conduct, but understands that this is not always possible.

Encouraging open communication, MSC is committed to investigate and act fairly, and without bias upon all complaints or reports of inappropriate behavior pertaining to MSC soccer related activities.

As with the majority of non-profit organizations in Canada, MSC is a private tribunal, essentially autonomous and self-governing; deriving our authority from our “governing documents” – our constitution, bylaws, policies, procedures and rules. As a tribunal, we are also subject to the rules of procedural fairness. For example, before an organization can make a decision that adversely affects an individual, that individual has a right to know the case against them and to be given a reasonable opportunity to respond on their own behalf.

If the situation warrants, following consultation with our governing bodies, an independent review of complaints will be sought in order to maintain the fairness of the evaluation.

Resolution

Dispute resolution is defined as “the process of resolving disputes between parties”. In the case of the MSC, disputes are typically brought to the attention of the club by way of a formal complaint. Resolution is most often achieved following investigation by club officials and follow-up discussions and/or the provision of education/training with the parties involved.

Formal dispute resolution for matters of “a corporate nature” (as shown below), may be addressed through the Ontario Soccer Dispute Resolution Policy:

1. The calling and holding of general meetings
2. The presentation and approval of financial statements
3. The nomination and election of Directors and Officers
4. The removal of Directors and Officers e) The acceptance, rejection and removal of members
5. The calling and holding of Board meetings
6. Breaches of parliamentary procedure
7. Other matters of a similar corporate or governance nature